

INSTALLING AND LICENSING VICON SHOGUN

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About this guide

About this guide

This guide covers the following topics:

- [PC requirements for Vicon Shogun on page 3](#)
- [Install Vicon Shogun on page 5](#)
- [License Vicon Shogun on page 7](#)
- [Troubleshooting installation and licensing on page 22](#)

For information on system setup, including components, optimization, and upgrading Vicon firmware, see the Vicon documentation that was supplied with your hardware, the *Vicon Systems Setup Guide* and the relevant Vicon playlists on YouTube.

If you need further help with setting up your Vicon system, please contact [Vicon Support](mailto:support@vicon.com)¹.

¹ <mailto:support@vicon.com>

PC requirements for Vicon Shogun

The specification for a PC for use with Shogun depends on the size of the motion capture system and the quantity of data to be captured and processed.

Note that the minimum recommended monitor resolution is 1080 pixels (1920 x 1080).

Note

For up-to-date information on hardware requirements for running a Shogun system, visit the [PC specifications](#)² page on the Vicon website, or contact [Vicon Support](#)³.

For information on optimizing performance for AMD CPUs, see *Improving system performance on AMD CPUs* in the [Setup and connectivity documentation](#)⁴.

² <https://www.vicon.com/support/faqs/?q=what-are-the-latest-pc-specifications>

³ <mailto:support@vicon.com>

⁴ <https://help.vicon.com/space/Connect>

PC requirements for Vicon Shogun

Supported operating systems for Vicon Shogun

Shogun 1.13 is supported under the following operating systems:

- Microsoft Windows 11: Compatible with Shogun 1.13, supported and tested.
- Microsoft Windows 10, 64-bit: Compatible with Shogun 1.13, supported and tested.

Although Shogun may install and function under other Microsoft Windows operating systems, this is not officially supported or recommended by Vicon.

For further details, see *Vicon system setup information* or *Vicon Systems Setup Guide* in the [Setup and connectivity documentation](#)⁵.

⁵ <https://help.vicon.com/space/Connect>

Install Vicon Shogun

The Shogun installer enables you to install the following components:


- **Vicon ShogunPost:** This option installs Vicon Shogun Post, which supports offline functionality (post-processing). Selected by default.
- **Vicon ShogunLive:** This option installs Vicon Shogun Live, which supports live functionality (real time and capture). Selected by default.
- **Vicon Video Viewer:** This option enables you to view .vvid format video files (produced by Shogun). Selected by default.
- **Vicon Eclipse:** This options installs Vicon Eclipse, which is a standalone application for Vicon Shogun data management. (A data management function is also included in Shogun Post.) Selected by default.
- **Bonjour:** This option installs Bonjour networking technology software. Selected by default.
- **Sentinel License Server:** This option enables you to use this computer to host a SafeNet License Server to which other PCs can connect to use software licenses. For information on licensing, see [License Vicon Shogun on page 7](#). Selected by default.
- **Safenet Dongle Driver:** This option enables you to use a Safenet dongle, so is only necessary if your license uses a dongle. (You may need to reboot your PC after installation.) Cleared by default.

To install Shogun:

1. Visit the Vicon Shogun page at [vicon.com/Software/Shogun](https://www.vicon.com/Software/Shogun)⁶.
2. On the Shogun page, click **Download** and download the Vicon Shogun software installer.
3. In Windows Explorer, go to the folder to which you downloaded the installer and double-click *Vicon_Shogun_Setup.exe*.


⁶ <https://www.vicon.com/software/shogun>

Install Vicon Shogun

 **Note:** If you attempt to install Shogun on a machine running a version of Windows that is earlier than Windows 10, you may receive an error message that halts the installation. The message instructs you to install a specified Windows update before re-starting the Shogun installation. In this case:

- a. Exit the Shogun installation.
 - b. Download and install the specified Windows update.
 - c. Start the Shogun installation again.
4. In most cases, accept the default options to install ShogunLive, ShogunPost, Vicon Retarget, Vicon Video Viewer, Vicon Eclipse, Bonjour, and the license server. If you are using a SafeNet dongle, select the option to install the SafeNet dongle driver.

Note that if an older version of the license server is already installed, it is replaced. If the same version is already installed, the license server is not installed.

 **Caution:** Installing the Sentinel License Server also installs the License Tools. If you are already using any other version of the SafeNet licensing tools, before replacing them with the version included with Shogun, contact Vicon Support for advice.

If you are setting up a network license server and you do not want Shogun on that machine, you can choose to install only the license server.

5. On the **End-User License Agreement** wizard page, read and accept the terms and click **Initialize**.
6. On Shogun installation initialization wizard page, click **Install**.
The installation pages and license agreements that are displayed depend on the options you selected in Step 4.
7. Click through the installation pages, accepting any necessary license agreements.
8. On the final installation wizard page, click **Finish**.
9. Enter the required information into the subsequent dialog boxes until the License Manager installation is complete.
10. If the Bonjour networking technology dialog box appears, click **Next** and allow the installation to proceed until it is complete.

License Vicon Shogun

For information about licensing Shogun, see the following topics:

- [Install Vicon Product Licensing \(network licenses only\) on page 8](#)
- [Request a license on page 9](#)
- [Activate a license on page 11](#)
- [Set the license server on page 12](#)
- [Use a commuter license on page 14](#)
- [License Shogun with a Safenet dongle on page 20](#)
- [View information about license servers on page 21](#)

Install Vicon Product Licensing (network licenses only)

Before you can request a network license, you must first install the Sentinel License Manager, which is included in standalone Vicon Product Licensing.

Note

If you want to install Shogun on a standalone machine that is not part of a network, go straight to [Request a license on page 9](#).

You can either install Vicon Product Licensing on the same machine that is to run Vicon Shogun or (more usually) on a machine central to all machines that will run Shogun.

To install standalone Vicon Product Licensing:

1. Visit the Vicon website [downloads](#)⁷ page, search for 'licensing' and download Vicon Product Licensing.
2. Extract the files, run *Vicon_Product_Licensing_Setup.exe* and follow the onscreen prompts to install it.

When you've completed the installation, you can request your network license as described in [Request a license on page 9](#).

⁷ <https://www.vicon.com/downloads/>

Request a license

To request a license, you start Shogun and supply the relevant details.



Tip

In addition to the procedure for accessing licensing described below, you can also manage licensing in the following ways:

- After you have licensed Shogun, start Shogun and on the **Help** menu, select the **About** option and in the dialog box, click **Licensing**; or
- To run Vicon Product Licensing independently of Shogun, select the **Windows** button, then on the **START** menu, select **Vicon** and then **Vicon ProductLicensing**.

To request a license from Vicon Support:

1. If you are using a SafeNet dongle to license your machine, insert the dongle.
2. On the machine for which you want the license (either a networked license server or a standalone machine), start Shogun and at the left of the dialog box, click **Request License**.
3. At the top of the **Request a License** dialog box, from the **Product** and **Product Version** menus, ensure **Shogun** and **1.x** are selected.
4. In the appropriate fields, enter your name, email address and company name.
5. In the **Options** area, select whether to request:
 - **Stand alone license locked to local PC name:** for use by the PC from which you are sending this request only.
 - **Network license locked to license server name:** for use on the license server machine from which you are sending this request by one or more PCs on the same network
 - **Stand alone license locked to a dongle:** for use with the specified dongle on a single PC. In the **Dongle ID** field, type the ID, which is found on the dongle.
6. For network/server based licenses only: if necessary, change the value for the **Number of Seats**.
7. Leave the settings in the **Machine** area at their default values unless you are asked to change them by Vicon Support (for example, if you are using a dual-booting system or have had to reinstall Windows).

License Vicon Shogun

8. Do one of the following:

- If you can currently email your license request, click the **Email Request** button
- If email is currently unavailable, click **Save Request to a file**, so that you can send the request later. Type or browse to a suitable location and click **OK**.

The file is saved as *ViconLicenseRequest*.xml*.

When possible, email the file to [Vicon Support](mailto:support@vicon.com)⁸.

⁸ <mailto:support@vicon.com>

Activate a license

After you have received a license file from Vicon Support, you must activate it before you can start using Vicon Shogun.

To activate a license:

1. Check your email for a message from Vicon Support. The license file (named *Shogun.lic*) is attached to the email. If you have not received a license file, request one as described in [Request a license on page 9](#).
2. Save the license file (*.lic) to the Windows desktop of the machine for which you have a license (or any other suitable location).
3. Start Shogun and in the **Vicon Product Licensing** dialog box, select **Activate License**.
4. Depending on whether you are using the file as it was received from Vicon Support or as a text string copied from the file.
 - In the **License File Activation** field, type or browse to the location of the license file (.lic) and select **Activate from File**;
or
 - Copy the text to the **License Activation string** field and select **Activate from String**.
5. Click **OK**.

✓ **Tip**
You can only deactivate a network license from the relevant license server machine, not from any of the client machines.

Set the license server

If a server provides licenses to client PCs on your network, to enable a client PC to find its license quickly, specify the license server for Shogun.

If you use standalone licensing, Shogun should automatically find its license. If not, or if you need to change the license server, follow the steps below.

To enable Shogun to find its license

1. Ensure you have installed Shogun as described in [Install Vicon Shogun on page 5](#). Depending on the type of license you have, ensure that your system is ready:
 - If your PC obtains its license from a license server, ensure that Shogun is licensed on the relevant server.
 - If you are using a standalone license, ensure that you have requested, saved, and activated your license on this machine.
2. Start Shogun and depending on whether or not a license is found:
 - If the **Vicon Product Licensing** dialog box opens, select **Set License Server**;
or
 - If Shogun opens and you want to view or change the current license server:
 - i. On the **Help** menu, click **About** and in the dialog box, select **Licensing**.
 - ii. In the **Vicon Product Licensing** dialog box, go to the **Product License Location** list (in the lower half of the dialog box), right-click on the line that shows the relevant Shogun license and then select **Set License Type**.

License Vicon Shogun

3. In the **Change License Server** dialog box, do one of the following:
 - To use standalone licensing, click **Use Standalone/Commuter Licenses Only** and then select **OK**.
 - To obtain a license from any available license server (local or on a network), click **Use Standalone/Commuter Licenses Or Scan for a License Server** and then select **OK**.
 - To select a specific license server from a list of available servers:
 - i. Select **Discover**. Both local and network licenses are shown.
 - ii. In the **Available Servers** list, double-click the required license server and then select **OK**.
 - To specify a license server, click **Use a Specific Network License Server**, type the name in the **License Server** field, and select **OK**.



Tip

You can instead select the required license server by going to the **License Server** list (in the upper half of the dialog box), right-clicking on the line that shows the relevant Shogun license and then selecting **Use This License for Shogun**.

Use a commuter license

You can check out (borrow) a seat from a network license so that it can be used for the number of days that you specify, on a machine that is not connected to the license server network. You can check out a seat to:

- A machine on your network (see [Check out to a network machine on page 15](#)), so that Shogun can subsequently be used when the machine is no longer connected to your network; or
- A machine that is not connected to your network (see [Check out to a remote machine on page 16](#))

When a commuter license is no longer needed, it is checked back in again, so that it can be used from the license server network as usual. Licenses are automatically checked in at the end of a specified check-out period, or can be manually checked in early (not applicable to remotely checked-out licenses). For more information, see [Check in a commuter license on page 19](#).

License Vicon Shogun

Check out to a network machine

You can check out a seat from an existing license for use on a machine on your license server network, so that Shogun can subsequently be used on the machine when it is no longer connected to your network.

To check out a seat to a machine on the license server network:

1. On a network machine that you want to use remotely, open the advanced Vicon Product Licensing dialog box by doing one of the following:
 - Start Shogun. On the **Help** menu, select **About**. In the dialog box, click **Licensing**; or
 - Select the **Start** button, then **All Programs > Vicon > Licensing > ProductLicensing**.
2. In the **License Server** list in the top part of the dialog box, right-click on the license that contains the seat that you want to check out and select **Check Out**.
3. In the **Check Out License** dialog box, specify the number of days for the license to be used remotely and then select **Check Out**.

Checked out licenses are flagged with **Commuter** in the **Type** column in the **License Server** list in the top part of the Vicon Product Licensing dialog box.

License Vicon Shogun

Check out to a remote machine

In addition to checking out a license to a network machine (see [Check out to a network machine on page 15](#)), you can also check out a license to a machine that is running Vicon Product Licensing, but is not connected to the network containing the license server. This involves the following procedures:

- [On the remote machine: Generate a locking code on page 16](#) and send it to a user of a machine on the license server network.
- [On a network machine: Check out a commuter license on page 17](#) and send it to the remote user.
- [On the remote machine: Save and activate the commuter license on page 18](#)

On the remote machine: Generate a locking code

1. To open the advanced Vicon Product Licensing dialog box, do one of the following:
 - Start Shogun and in the Vicon Product Licensing dialog box select **Advanced Licensing**; or
 - Select the **Start** button, then **All Programs > Vicon > Licensing > ProductLicensing**.
2. In the Vicon Product Licensing dialog box, select **View Remote Locking Code**.
3. In the **Current Machine Locking Code** dialog box, type the email address of a person to whom the network license server is available, and select **Send**, or to save it to a string to send later, type or browse to the required location and filename, select **Save to File** and close the dialog box.

The person with access to the license server can then check out a commuter license for use on the remote machine, as described in the following steps.

License Vicon Shogun

On a network machine: Check out a commuter license

1. To open the advanced Vicon Product Licensing dialog box, do one of the following:


- Start Shogun. On the **Help** menu, click **About**. In the dialog box, select **Licensing**; or
- Select the **Start** button, then **All Programs > Vicon > Licensing > ProductLicensing**.

2. In the **License Server** list in the top part of the dialog box, right-click on a license that permits commuter licensing for the required product.

If the selected license permits commuter licensing, the context menu displays a **Check Out** option and at the bottom of the dialog box, a **Check Out** button is displayed.

3. Select **Check Out** and in the **Check Out License** dialog box:

- a. Specify the number of days for which you want to use the license remotely.
- b. Expand the **Advanced Options** by clicking the downward pointing arrow on the right, and select **Remote Check Out**.

 **Caution:** Do not overestimate the number of days for which the license will remain checked out. After a remote check out, you cannot check the license back in again until the number of days that you specified has expired.

4. In the **Remote Commuter License Check Out** dialog box, enter the locking code string for the remote machine that was emailed or sent by the user of the remote machine, as described in [On the remote machine: Generate a locking code on page 16](#) above, and select **Check Out**.

5. In the **Save Commuter License** dialog box, type or browse to a path and filename for the saved commuter license, click **Save to File** and then close the dialog box. The commuter license is saved as a license file (*.lic).

6. Email the saved commuter license file to the remote user.

The remote user can then save and activate the checked-out commuter license on the remote machine, as described in the following steps.

License Vicon Shogun

On the remote machine: Save and activate the commuter license


1. Save the file that was sent to you as described in [On a network machine: Check out a commuter license on page 17](#) above to the Windows desktop (or any other suitable location).
2. To open the advanced Vicon Product Licensing dialog box, either:
 - Start Shogun and in the Vicon Product Licensing dialog box select **Activate License**; or
 - Select the **Start** button, then **All Programs > Vicon > Licensing > ProductLicensing**, and then select **Activate License**.
3. Depending on whether you are using the file as it was received from the license network user or a text string copied from the file, either:
 - In the **License File Activation** field, type or browse to the location of the license file (.lic) and click **Activate from File**; or
 - Copy the text to the **License Activation string** field and select **Activate from String**.
4. Close the **Activate a License** dialog box.

In the **License Server** list in the top part of the Vicon Product Licensing dialog box, checked out licenses are flagged with **Commuter** in the **Type** column.

License Vicon Shogun

Check in a commuter license

Licenses that have been checked out are checked back in and made available for use from the network in either of the following ways:

- If the specified check-out period has expired, the license is automatically checked back in.
 - If the license is no longer needed for remote use, you can check it back in early.
-  **Caution:** This doesn't apply to licenses that were checked out using **Remote Check Out**, which remain checked out until their check-out period expires.

To check in a license manually:

1. To open the advanced **Vicon Product Licensing** dialog box, do one of the following:
 - Start Shogun. On the **Help** menu, click **About**. In the dialog box, select **Licensing**; or
 - Select the **Start** button, then **All Programs > Vicon > Licensing > ProductLicensing**.
2. In the top part of the dialog box, click on the license you want to check in and then click **Check In License**.

 **Important**

You cannot check in a license that was checked out using **Remote Check Out** before its check-out period has expired. You set the check-out period when you check out a license. To see how many days are left on a commuter license, in the **License Server** list in the top part of the **Vicon Product Licensing** dialog box, find the relevant license and look at the date in the **Expiry** column.

License Shogun with a Safenet dongle

If you have received a SafeNet dongle for use with your Vicon Shogun license, you must request a license, download and install the appropriate drivers, and activate the license that you receive from Vicon Support.

To use a SafeNet dongle for licensing:

1. Insert the SafeNet dongle into a USB port on the PC.
2. Ensure you have downloaded and installed the latest drivers for the dongle onto the PC on which you will run Shogun. You can either choose the option for dongle drivers when you install Shogun, or run the Shogun installer at any time, or you can download the drivers from the [Vicon website](#)⁹.
3. Check your email for a message from Vicon Support with the ID of your dongle (of the form UBnnnnnn) in the **Subject** line. The license file (named *Shogun.lic*) is attached to this email. If you have not received a license file, request one (see [Request a license on page 9](#)).
4. Save the file *Shogun.lic* that you are sent by Vicon Support to your Windows desktop (or any other suitable location).
5. Activate the license as described in [Activate a license on page 11](#).
6. You can now run Shogun.

To use your dongle on a different computer, repeat the above process on the new PC.

⁹ <http://www.vicon.com/downloads>

View information about license servers

In the Vicon Product Licensing dialog box, you can view information about all available license servers without affecting the license server that is currently in use. To do this:

1. Open the advanced Vicon Product Licensing dialog box by doing one of the following:
 - Before licensing Shogun, start Shogun and in the Vicon Product Licensing dialog box select **Advanced Licensing**.
 - After Shogun is licensed, start Shogun and on the **Help** menu, select **About**. In the dialog box, click **Licensing** to open the Vicon Product Licensing dialog box.
 - Select the Windows Start button, then **All Programs > Vicon > Licensing > ProductLicensing**.
2. In the Vicon Product Licensing dialog box, if the required license server is not displayed in the **License Server** field at the top, select **Change** at the top right of the dialog box.
3. In the **Options** area of the **Select License Server** dialog box, do one of these:
 - To view local standalone licenses and commuter licenses, select **View Licenses from the Locally Installed License Server**.
 - To view licenses on a specified license server, enter the name of the required server in the **License Server** field. If you don't know the license server's name, select **Discover** and in the **Available Servers** list, double-click a license server.
4. Click **OK**.

In **License Server** list in the top part of the Vicon Product Licensing dialog box, licenses from the specified license server are displayed.



Tip

Changing the license server that is displayed in the **License Server** list does not affect the license server that is used for licensing, shown in the **Product License Location** list in the lower part of the dialog box. To change the license server that is used for licensing, see [Set the license server on page 12](#).

Troubleshooting installation and licensing

The following issues are known to exist when using VAULT and the Sentinel license manager.

Issue	Workaround
<p>If you uninstall the latest version (9.8) of the Sentinel License Manager and install an older version, none of your previously available network licenses are displayed.</p>	<p>If you need to use an older version of Sentinel License Manager:</p> <ol style="list-style-type: none">1. Copy: <code>C:\Program Files (x86)\Common Files\Thales\Sentinel RMS License Manager\WinNT\lservrc</code> to <code>C:\Program Files (x86)\Common Files\SafeNet Sentinel\Sentinel RMS License Manager\WinNT\lservrc</code>2. Either reboot the machine or stop and then restart the Sentinel RMS License Manager service.
<p>If you're using VAULT version 1.6 or later, versions of the license server earlier than 9.8 are not displayed in the Available servers list or in the 9.8 version of the WlmAdmin utility.</p>	<p>To specify a license server on your network, select Use a Specific Network License Server, enter the name in the License Server field, and click OK.</p>